

Louisiana Department of Health Informational Bulletin 20-3

Revised April 23, 2020

Changes to the lamedicaid.com Website Coming in May

The Louisiana Medicaid provider website, www.lamedicaid.com, is transitioning to a new look and feel.

Medicaid's fiscal intermediary, DXC Technology, is making changes to lamedicaid.com so that it aligns better with the provider login pages accessed through the site and the LDH brand. The new website, which will still be found by typing www.lamedicaid.com in your internet browser search bar, will go live on May 15, 2020.

The upgrades to the website will not be cosmetic only. The new structure is meant to make finding content easier, and will include an archive page for older content.

To assist Medicaid providers and other visitors with navigating the new website, DXC Technology has created a helpful <u>instruction guide</u>. The guide is available at lamedicaid.com now and will be on the new website as well. If further assistance is needed finding something on the website, contact DXC's technical support at 1-877-598-8753.